

JOI™



JOI™ 11

2 in 1 detachable

Quick Start Guide

Getting Started

Congratulations on your purchase of JOI™ 11! This manual will get you cruising with your JOI™ 11 in no time. We hope you get an enjoyable experience out of your new purchase.

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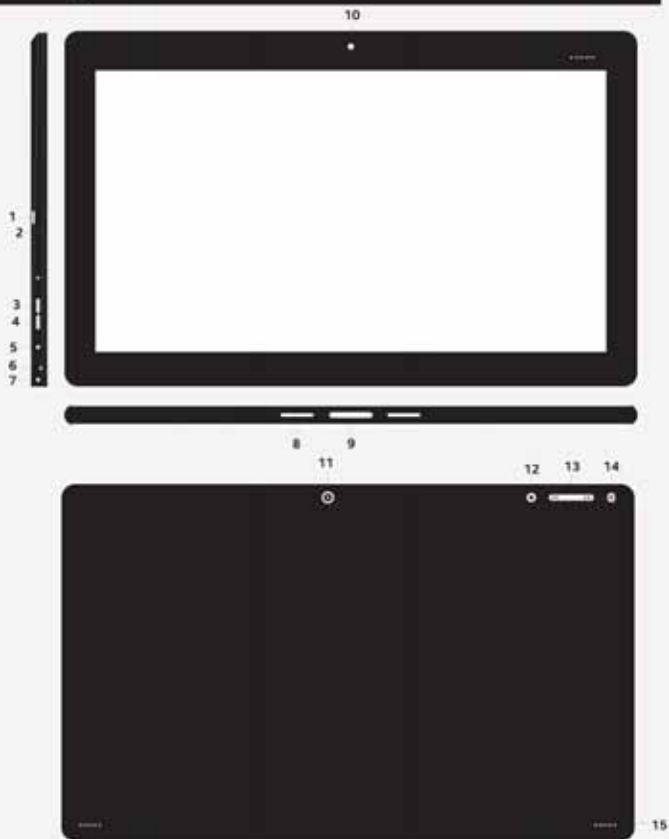
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Precautions

1. Prevent the device from falling to the ground or exposing it to strong impact in any form.
2. Prevent prolonged usage of this device in environments where the temperature is too cold, too warm ($>35^{\circ}\text{C}$), or places with high humidity and dust level. Do not expose the device to strong sunlight for prolonged periods.
3. Avoid using the device in areas with strong magnetic and static field.
4. If the device comes into contact with water or any form of liquid, switch it off immediately. Only resume usage when the said water or liquid has dried off completely.
5. If cleaning is necessary, only use a dry and soft cloth or tissue paper.
6. Please back up important data from time to time to avoid data loss.
7. SNS Network shall not be held responsible for the loss of data on the device due to abnormal software and hardware operations, maintenance or any other accidents.
8. Please do not disassemble the device yourself. Doing so will cause the warranty to become void. Repairs should only be carried out by authorized parties.
9. Only use the battery that comes with the device. Using untested third-party batteries is a risk to your device and also your personal safety.

Getting to know JOI™ 11



Features

1. microSD card slot
2. Charging Indicator
3. Micro HDMI port
4. Micro USB port
5. DC-In Charging port
6. Microphone
7. Audio jack (3.5mm)
8. Sustaining port
9. Pogo pin connector
10. Front-facing camera
11. Rear Camera
12. Windows Home button
13. Volume +/- buttons
14. Power button
15. Speaker

Functionality

- Reads and writes files on a microSD card
- Indicates the battery-charge status
- Connect HD television via optional HDMI cable, for switching display to wider screen
- Connect USB devices via an optional USB OTG cable for transferring files
- Connect the supplied power adapter for charging the battery
- Record sounds and provide sound input while making calls using web-based apps
- Connect any audio accessories to listen to music.
- Fix and sustain the connection to external keyboard
- Connect external keyboard
- Capture a front view picture or record videos
- Capture pictures or record videos.
- Press to open the Windows Start Screen and recent used apps
- Adjust the volume to increase/decrease volume
- Press and hold to switch on/off the device. Press to turn the display on/off.
- Provide audio output.

Note:

1. Both cameras do not support zoom, face tracking

2. User can connect a keyboard and USB mouse to this tablet if necessary.

Getting to know JOI™ 11

Step 1. Charging the tablet

The tablet has a built-in rechargeable battery. Charge the device when the battery level is low.

1. Connect the power cable into the power adapter.
2. Connect the power adapter to an electrical outlet and charge the tablet until the battery is fully charged.



Caution :

1. Charge the battery in an ambient temperature of 0 °C to 35 °C.
2. Use only the supplied power adapter to charge your tablet. Using unauthorized power adapters may severely damage your tablet.

Note :

1. The battery is not fully charged when you unpack your tablet.
2. A fully discharged battery takes about 5 hours to fully charge.
3. When the battery is being charged, the LED indicator lights red, and when the battery has been fully charged, the LED indicator lights orange.

Step 2. Turning On the Tablet

Note : This JOI™ 11 device has been equipped with Windows 10 system at the factory, so user need not perform Windows setup again before using for the first time.

1. Press and hold the Power Windows for 2 seconds to turn on your tablet.
The lock screen appears.
2. Swipe-up your finger from the bottom of the display to switch to the login screen, and then enter password to log in to Windows.



Now the tablet is ready for use when the Windows Start screen is displayed.

Note : If the login screen is not enabled in Windows 10, you will be taken directly from the lock screen to the Start screen.

Getting to know JOI™ 11

Step 3. Turning Off the Tablet

You can turn off the tablet in two ways :

Using the power Button :

1. Press and hold the Power button for at least 4 seconds.
2. Swipe-down the shutdown confirmation screen to the bottom edge of the display to turn off the tablet.

Using Action Center :

1. Touch **Start** ➡ **Power** ➡ **Shutdown** to turn off the tablet.

Step 4. Inserting a MicroSD Card



1. Pick up one microSD card.
2. Align the microSD card so that the pins are pointed toward the card slot.
3. Push the microSD card into the card slot.

Step 5. Wi-Fi Setting

Turning On/Off Wi-Fi :

1. Swipe-in from the right edge of the display to access Action Center.
2. Touch **All Settings** ➡ **Network & Internet**.
3. Swipe Wi-Fi icon left or right to turn Wi-Fi on or off.

Connecting to a network :

1. Swipe-in from the right edge of the display to access Action Center.
2. Touch Wi-Fi icon.
3. Select an available network from the list and touch **Connect**.

Getting to know JOI™ 11

Step 6. Accessing the Start Screen

When your computer boots into Windows, the Start screen appears by default. The familiar Start menu is back in a more robust and expanded format that provides one-click access to the functions and files that people use most. You can quickly reach your most frequently used apps and PC settings and there is plenty of space to add your favorite Live Tiles.

Here's what you'll find on the left side of the Start menu:

- **Most used** — the apps that you use every day, front and center.
- **Suggested/recently added** — the place to discover new apps based off of your current collection. You'll also find any new apps you install from Windows Store so that they're easy to access or pin to Start right away.
- **Places** — the fastest way to access File Explorer, Settings, and Power.
- **All apps** — a list of all your installed apps, arranged for easy alphabetical browsing.



Step 7. Connecting the Keyboard



For the sake of using convenience, this device is designed to be equipped with a dedicated keyboard. Follow these steps to connect the keyboard to your tablet:

1. Place the dedicated keyboard on an even and stable plane (e.g. desk)
2. Hold your tablet with two hands, align the connector and the two magnetic contacts on the keyboard to the jack and positioning slots at the bottom of the tablet.
3. As soon as the keyboard is connected to the tablet, it is ready for use.
4. You can rotate the tablet to overlap the keyboard as you do with a laptop.
5. To remove the keyboard from tablet, you need to push down the button at the top center of the keyboard with one hand, then lift it up with the other hand gently.

Maintenance

Refreshing your tablet

Refreshing your tablet will restore Windows to original factory settings without deleting any of your personal files, installed apps from Windows Store, or personalization settings.

To restore your tablet:

1. Swipe-in from the right edge of the display to access Action Center.
2. Touch All **Settings** ➤ **Update and recovery** ➤ **Recovery**
3. Touch **Get started** under **Refresh your PC without affecting your files.**
4. Read the warning and touch **Next** after you read the warning.

Note:

Apps installed from the Windows Store are automatically reinstalled after the refresh is complete. Apps installed from sources other than the Windows Store are removed and have to be manually installed. A list of apps removed during this process is created on the desktop after the process is complete.

Resetting your tablet

Resetting your tablet will return the system to original factory settings.

1. Swipe-in from the right edge of the display to access Action Center.
2. Touch All **Settings** ➤ **Update and recovery** ➤ **Recovery**
3. Touch **Get started** under **Remove everything and reinstall Windows.**
4. Read the warning and touch **Next** after you read the warning.

Caution:

Make sure that you back up all the required data before you proceed as resetting your tablet erases all data from your tablet, including your account configuration, apps, music, pictures, files and so on.

Features

Cortana

Think of Cortana as your truly personal digital assistant who works across all your Windows 10 devices to help you get things done.* By learning more about you over time, Cortana becomes more useful every day, staying transparent in order to keep your trust. And because your life is not limited to one device, Cortana is with you on your Windows 10 PC, tablet, and phone – helping you whenever and wherever you need it.



**Cortana available in select markets at launch, experience may vary by region and device.*

Microsoft Edge

Microsoft Edge is the all-new browser designed to go beyond browsing. With inking capabilities built-in, you can write or type directly on webpages and share your mark-ups with others. If you value a premium reading experience, there's a feature that allows you to clear away distractions from your online articles and a reading list that organizes your favorite reads to enjoy later. The improved address bar helps you to find things faster, and with Cortana* enabled, you can instantly move from searching to doing. All in all, Microsoft Edge sweeps away the obstacles between you and your favorite online activities – for a web experience that's more personal, responsive, and all about getting things done.



**Microsoft Edge lets you mark-up webpages.*

Features

Built-in-apps

Windows 10 has great built-in apps like Photos, Maps, Groove – the new music app in Windows 10, and Movies & TV. This family of apps shares an elegant look and feel that works consistently across your Windows 10 devices. You get an experience that's instantly recognizable with less for you to learn.

Photos

Put your best photos forward with Windows 10. The new Photos app makes sense of your growing jumble of photos, getting them organized and easy to navigate. The app will even create albums of your life events, showcasing the best shots to tell a great story. Count on auto-enhance to do expert touch-ups on the photos you take and keep on your Windows 10 device – and rest easy knowing that every photo is safely backed up with a full-resolution copy in your OneDrive online storage.

Maps

Maps on Windows helps you navigate your world with the information that matters most to you – it syncs your favorite locations across all your Windows devices, and helps guide you on your phone with turn-by-turn navigation even when you're offline.

Music, Movies & TV

Enjoying music and videos is simple, fast and elegant on Windows 10. Listen to your favorite songs and artists, make your own playlists, and keep up with all the latest hits with the new music app. Or go big with the Groove Music Pass – with ad-free access to millions of tracks with one of the largest music catalogs on the planet. And with video, browse, and play through your own video collection, or kick back to the hottest Movies & TV shows in HD. Browse the Store to rent or purchase from a huge collection of movies and TV shows – even starting a movie on one device and picking up where you left off on another.

Mail & Calendar

The built-in Mail and Calendar apps get even better in Windows 10. Crafting emails has never been easier or more powerful, with the familiar and rich capability of Microsoft Word built into the authoring experience. Simply insert tables, add pictures, and use bullets and color to get your point across. Keep up with your inbox with new touch gestures that help you read, sort, and archive your mail. The new navigation bar is quick and convenient, allowing you to move freely between your email and your calendar, making it easy to get things done.

with a
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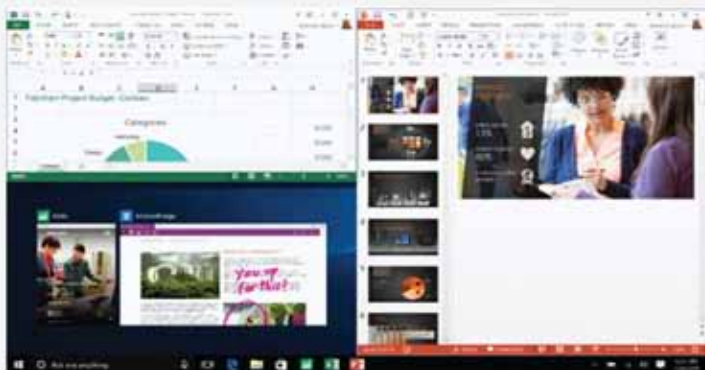
Features

Multi-tasking

The best ways to get organized, stay focused, and finish first. Windows 10 gives you absolutely the best experience for doing what you do. Stay focused with easy ways to snap apps in place and organize your screens for getting things done. You can create virtual desktops whenever you need more space to keep things neatly organized. Your notifications and key settings are collected in the Action Center so you can easily see and act on what's important. Use the task-view button to see your open apps, docs, and files in a single view to easily manage what you're doing. Windows 10 is all about removing the obstacles between you and 'Done'.

Organize your screen

Working in multiple apps is easier and more intuitive thanks to enhancements in Snap. Now you can quickly organize up to four windows on your screen by dragging apps into the corners. Windows will even suggest how to fill the gaps with other open apps.



Improvements in Snap make organizing your screen easier and more intuitive.

View all your running apps

Use task view to see all of your open apps and quickly switch between them.

Create more workspace

If you're working on a lot of different projects, using different apps and programs, try adding a new desktop. It will keep things neatly organized for you. Or, create a desktop for the things you do at work and one for the things you do at home.

TIP: To move apps between virtual desktops, select task view from task bar, and then drag the app you want from one desktop to another. Or create another virtual desktop by dragging an app to New Desktop.



Task view allows you to see all the apps running on your desktop. You can also create new desktops if you want more space.

Features

Continuum

Windows optimizes your experience for what you're doing and the device you're using. Touch capable devices come with Continuum which allows you to easily switch between a mouse/keyboard optimized interface to a touch optimized interface, called tablet mode. In tablet mode, menus and taskbars adapt for touch input and the Start menu and apps open in full screen.

Tip: When you want to switch to tablet mode, select the Action Center icon on the taskbar and select tablet mode. If using a 2-in-1 device, Continuum will prompt you to switch modes if you flip or remove the keyboard. Drag an app to the side of the screen to snap two apps at once and drag it to the bottom to close it.



On a 2-in-1 device, if you flip or remove the keyboard, you'll get a notification asking if you want to switch to tablet mode. You can also switch into tablet mode through the Action Center. When you enter into tablet mode, the interface adjusts for touch input – the Start menu and apps open in full screen.

Features

Seamlessly stay up to date

Windows 10 is designed to deliver an experience that feels seamless and fresh, even far into the future. Automatically enabled updates help keep you current on the latest security and features, and the Windows Store is where to discover favorite new apps and entertainment. OneDrive online storage lets you save, access, and share your content no matter where you are or what device you're using.

Automatic updates

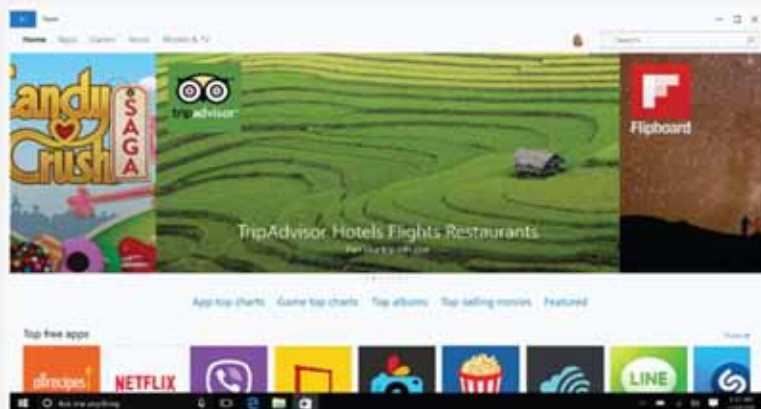
New features are now delivered through automatically-enabled updates, helping you to stay current and your system to feel fresh and new.

OneDrive

OneDrive is an online storage service, integrated into Windows 10 and also available as an app, that makes it simple to access and share your files and photos across your devices. When you make a change on one device, the updates are available on your other devices so you can pick up right where you left off.

Windows Store

Built-in Windows Store gives you a constant stream of the latest apps and content. Get more done faster with apps that work with Cortana and have live tiles for real-time updates. You can acquire content with ease using your preferred payment method including paying with your phone bill. You can have confidence that everything you download from the Store is certified by Microsoft to help keep your devices safer and, can be set-up to automatically update to ensure your apps are always current.



Find your favorites fast in the new Windows Store, your one-stop shop for great free and paid apps, games, movies, TV shows and the latest music.



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